

QUALITY POLICY

Elga Europe, a company operating in the production of printed circuit boards and the semiconductor industry at international level, is committed to all its employees to pursue and maintain a quality level of products and services to ensure full satisfaction of the customer and his implicit and expressed, binding and voluntary requirements through a quality management system according to ISO 9001:2015.

To accomplish this goal in **Elga Europe**, a technical assistance team has been created that, in addition to following the customers in the start-up phases of a new product, maintains constant and regular relations with the customers and is always available to provide complete support both on a technical and commercial level.

Particularly the Management strongly promotes the name of **Elga Europe** in the global market supporting the ORDYL Dry Film worldwide in the main research institutes for new technologies as a key product for devices with various and special applications.

In order that the management system can be considered compliant with the relevant standard, **Elga Europe** undertakes to:

- Realize products using as a strategic tool the preventive and periodic assessment of risks deriving from the analysis of its context and adequately interpreting the needs and expectations of the concerned parties, while safeguarding the economic result.
- Operate with all compliance obligations applicable to products offered to the customers and all requirements relevant to the company context.
- Train and involve all company personnel, in relation to their tasks and responsibilities, to make them aware of the qualitative and environmental impacts deriving from their activities and the importance of their competence in achieving the improvement objectives defined in the "Improvement Quality and Environment Plan" that the Management undertakes to analyze and verify during the review.

The commitments undertaken with this policy are also pursued through scheduled internal audit cycle and the periodic reevaluation of the policy itself considering any changes in the internal and external context of the company and any other corporate requirement in order to keep it adequate.

Elga Europe s.r.l.
CEO
Giorgio Favini

Nerviano, 27.05.2020